

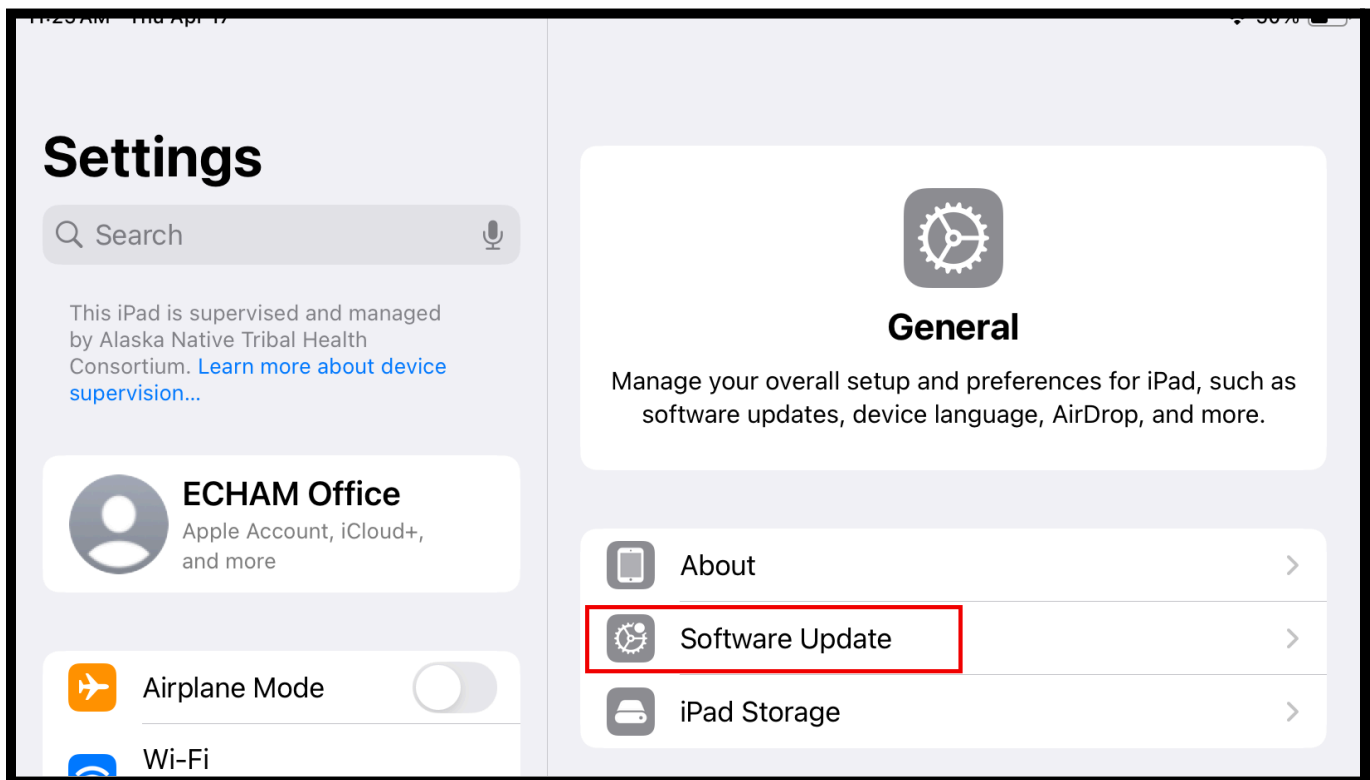
Update Your iCHAM

Is my iCHAM UP TO DATE? • Apr 17, 2025


1. Check iPad's iOS (iPad operating system)

Your iPad must be updated to update your iCHAM app.

- *You must be connected to the internet to update.*




Click **Update Now** and wait for iPad to update, then check again until updates are no longer available.

 **Back**

Software Update

Automatic Updates On >

 **iPadOS 18.4.1**
2.63 GB

This update introduces 8 new emojis, a new Sketch Style option on Image Playground, Mail Categorization, recipes in Apple News+, and enhancements to better organize and filter your library in Photos. This release also includes other features, bug fixes, and security updates for your iPad.

For information on the security content of Apple software updates, please visit:
<https://support.apple.com/100100>

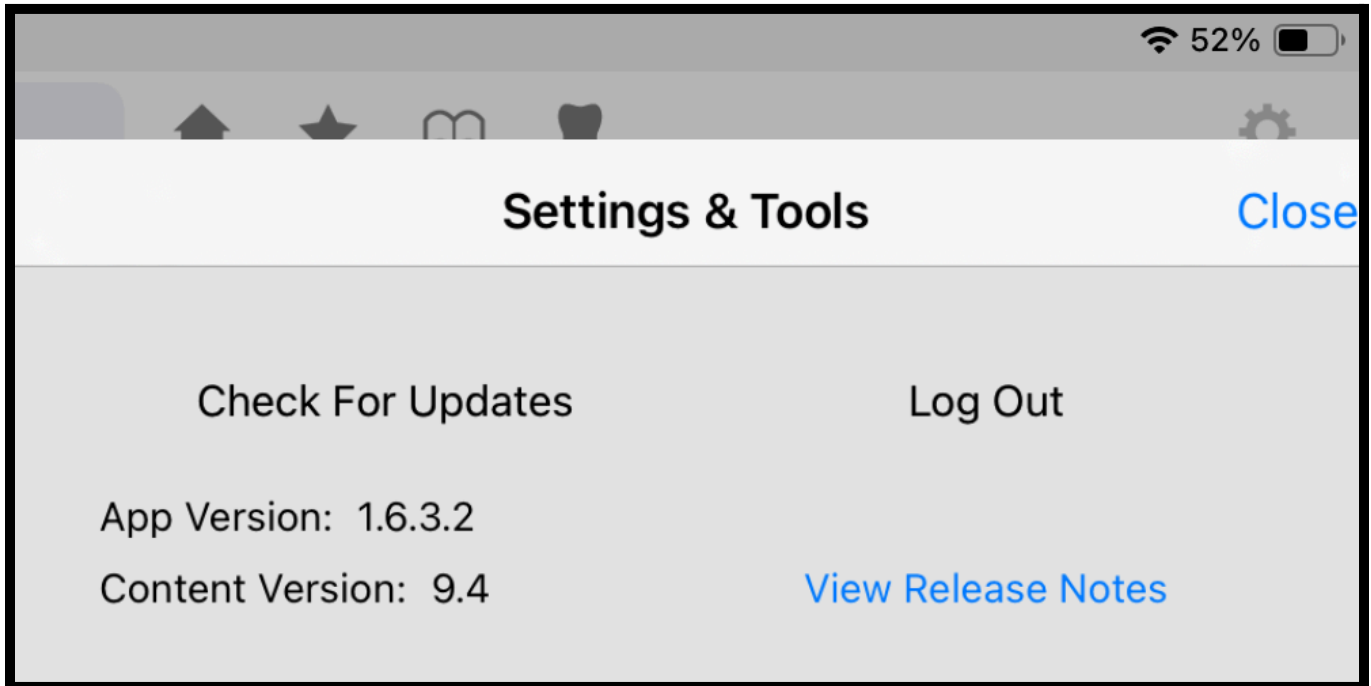
[Learn more...](#)

Update Now

2. CHAM Version

The latest iCHAM App **Version 1.6.3.2** – Content **Version 9.4** If NO:

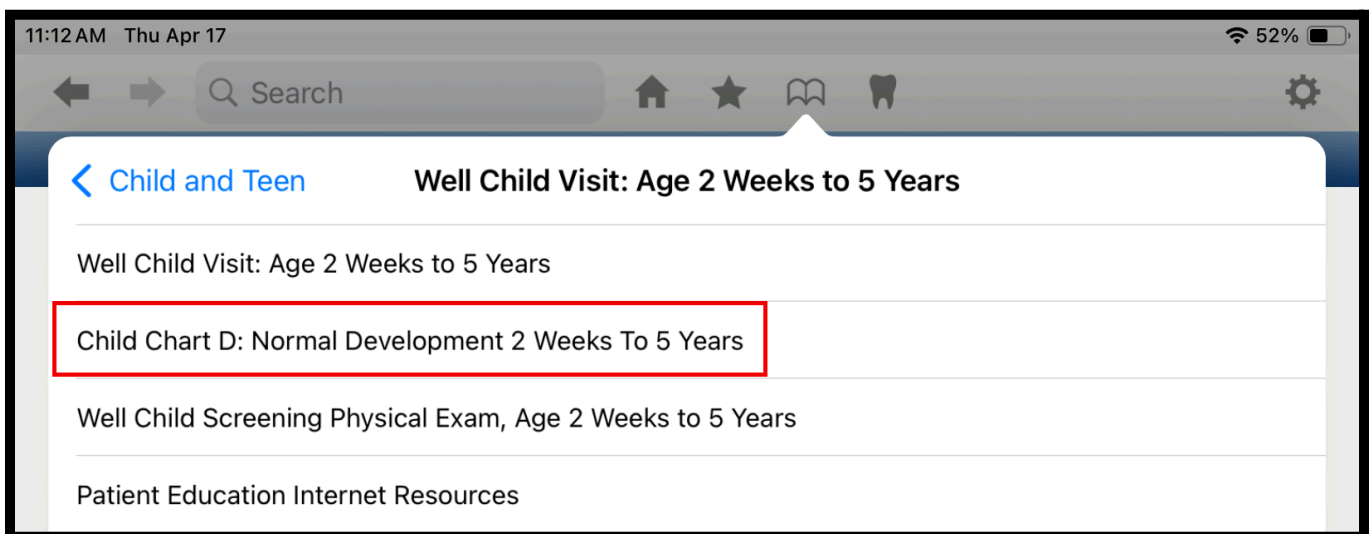
- **Restart your iPad.**
- Log back in iCHAM and check again.



3. Is my accordion function working?

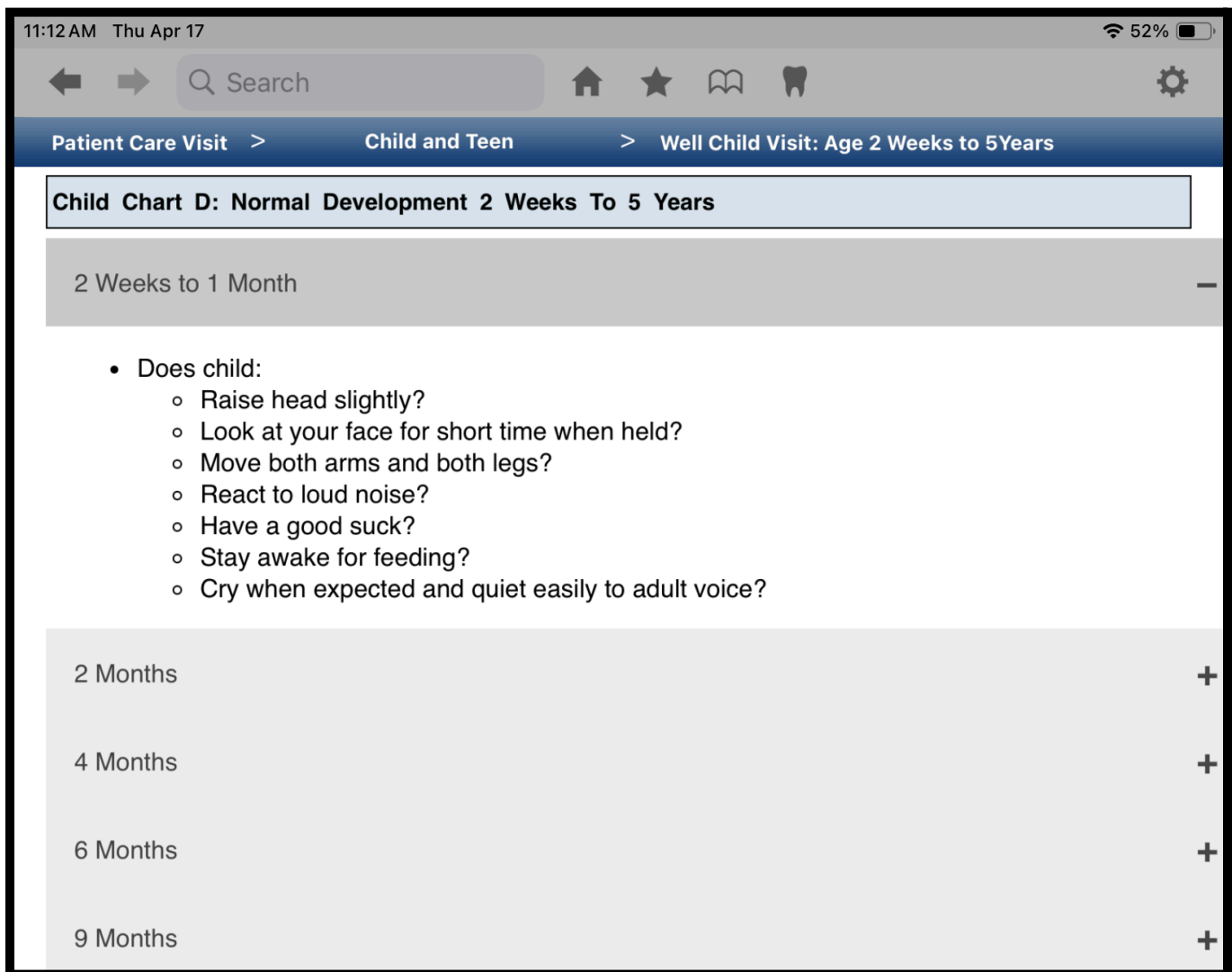
The accordion function is new to Version 9.4. It may require a few restarts to load.

- Navigate to Child and Teen > Well Child Visit: Age 2 Weeks to 5 Years > *Child Chart D: Normal Development 2 Weeks to 5 Years*



Click on each section in the chart. Do they expand? If NO:

- **Restart your iPad.**
- Log back into iCHAM and check again. (If no: reset once more)



Nothing I do is working! (I've reset my iPad 10 times and it's still not working)

- Try logging into iCHAM with a different user's CHAM login.
- Uninstall the app completely. Restart the iPad and reinstall the iCHAM app.