

Community Health Aide Association
Agenda
10/17/17 at 10 am
1-877-446-3914 passcode 622374#

Agenda Item	Speaker
Roll Call	
Standing Business <ul style="list-style-type: none"> • Approve Previous meeting Minutes • Approve agenda 	
Discussion <ul style="list-style-type: none"> • Meeting Attendance 	
Reports <ul style="list-style-type: none"> • ANTHC Statewide CHAP Services • Distance Learning Network • Training Center Update • eCHAM • Certification Board 	
CHAA Subcommittee Reports <ul style="list-style-type: none"> • CHAP Directors 	
Discussion <ul style="list-style-type: none"> • CHAP Forum <ul style="list-style-type: none"> ○ Create topic list 	
Area Reports	
Unfinished Business <ul style="list-style-type: none"> • CHAA Contact List • Membership • Recruitment • Challenges 	
Behavioral Health Dental Health EMS UAF Cancer Education CISD	
Announcements <ul style="list-style-type: none"> • Job Vacancies • Conferences 	
Adjourn Next Meeting: November 12, 2017 at 10 a.m.	

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April 24, 26, 28, 2017

In Person at Forum minutes draft

Chair: Name		Recorder: Name		Minutes Issued: Date sent to Attendees	
MEMBERS:		Present = P		Absent = A	
				Excused=E	
Andy McLaughlin, Chair	P	All attendees of Forum	P		
Karen Swearingen, Secretary	A				
Lottie Roll- VP- Unalaska	E				
Torie Heart (Guest)- ANTHC	P				
Tasha Hotch- ANTHC eCHAM Program Admin.	P				

Summarized To Do List From This Meeting (and Carry-Over from Last Meeting)

When	Who	What
12/2016	Andy	Contact information received from CHAP Directors so Andy updated the CHAA e-mail list with new info and deleted old.

Topic	Discussion	Action Taken / Next Steps
Standing Items:		
1. Approve / Modify Agenda	Motion to approve __Sue Steward_____ Second __Troy Klunder_____	
2. Review Minutes of last meeting	Motion to approve __Margie_____ Second __Herman Geffe_____	

Meeting Notes

Work team (Projects) & Committee Updates:	Discussion	Action Taken / Next Steps
3. CHAA overview and teleconference Attendance	Andy used powerpoint to share CHAA mission statement and structure of CHAP Directors/ Cert. Board. With core values and goals/plans of the CHAA. We highly value and seeks input from any and all health aides statewide. Request to provide updated contact information on the survey or for anyone wanting to attend the teleconferences. Usually 2 nd Tuesday of every month October to March 10:00 am 1-877-446-3914, Access code: 622374# Last fall each CHAP Director was contacted and provided with the CHAA contact list for their Tribal Health Organization, requesting assistance with updated contact information. All of them replied, so our current contact list is very up to date.	Andy contacted all CHAP Directors via e-mail last fall and provided them his lists for their CHAPs, requested updated information, to delete old names not applicable and add new names. All CHAP Directors responded and provided updates and omissions.
4. Statewide Services-	http://www.akchap.org/html/calendar/chap-training-sessions.html	

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	<p>training sessions on this website are updated</p> <p>Shining Star and Rising Star nominations are always open: http://www.akchap.org/resources/CHAP_Forum/2017/2017_Nomination_form.pdf</p> <p>1. Program Admin for Statewide Services Since Nov 9th: Leah Woolard, 907-729-4584, lswoolard@anthc.org</p> <p>The CHAA would like to congratulate: Shining Star Award recipient- Miranda Petruska Rising Star Award recipient- Helen Eningowuk Outstanding Accomplishment- Jenny Miller</p> <p>Lately Statewide services has been facilitating CHAP Directors processes, and working on Forum. ARC has had training the trainers. CHAP Supervisory course with eCHAM</p>	
5. Distance Learning	<p>A separate department at ANTHC from CHAP, there are on line sessions I, II, and IV. Future plans to branch out into Behavioral health, dental and tobacco ed. 76 CHA IVs got through DL training</p>	Shane Southwick presented on this service organization of ANTHC.
Electronic Health Record Issues:	Report came in that Cerner does not have woman reproductive system things from the CHAM.	
6. Basic Training Efforts	Previously Torie mentioned basic efforts are going statewide to train in Kodiak and Barrow. Norton Sound is outreaching to villages around Barrow and Manilaaq.	
7. eCHAM	<p>Tasha- New release happened, emergencies updated, released. iCHAM/ipad app had an update, changed to see release note in settings. Revisions. Pre-session/pharmacy/ Emergency Field handbook- childbirth coming soon, AKCHAP.org posts regular updates,, medication changes will adopt metric system, there is a facebook page, to increase accountability of echam office, there will be a revision in the QA process regarding content, CPR/emergency prep/hypothermia are updated.</p> <p>Meth, heroin and spice emergency information and treatment needs are escalating in villages and more information could be added to CHAM. Requested since 2012.</p> <p>Cerner identified with needs to align more accurately to PEF/ echam, session trainings ideally should include EHR documentation. Each THO has customizable options to a degree. Main question is who would write the revision/addition to cham? Rebecca Moore Pazdernick would be good contact.</p>	

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	<p>Tracy Jackson at 729-2626 would be good contact for requests to modify Cerner. Andy suggests go through your THO CHAP Director to follow proper request avenue.</p> <p>Tasha has some up to date echam information and attaches updated eCHAM information to the draft minutes and agenda meeting reminders when sent out to the CHAA.</p> <p>Now using echam version 4.4, PDF is printable but copyright protected. Now get 1.5.0 for most up to date version.</p> <p>Some initially issued version 9 & 10 ipads are becoming outdated and in the future will have incompatible software to function with the ipad app. CHAP website has information on obtaining/exchanging for newer ipads.</p> <p>version 1.5.0.=download the iCHAM, if you do not already have it on your iPad.</p> <p>With this version you will find the following enhancements:</p> <ol style="list-style-type: none"> 1. Access to Release Notes under Settings and on the Login Page. 2. Added ability to reset your password from the Login Page of the App. 3. Added App and Content Version information under Settings. 4. Fixed Font-Resizing Feature under Settings. 5. Added a Content-Updating pop up window. <p>Please send feedback or questions about the App to us at echam@anthc.org.</p> <p>Once again SART training was brought up in question as to why it does not count as CME? It was explained that it is not in the eCHAM or fit into the health aide scope of practice. There are chains of evidence that pull a health aide from their job for legal court obligations and long trials, work better left to specialists who document everything at a higher medical capacity. The training is long at 40 hours and is a level of expertise different than that of health aide.</p>	
8.		
9. CHAA Officer elections	<p>Elections from 51 voters for all officers were held at the meeting, votes were received and tallied by R. Moore Pazdernik via the eventmobi app.</p> <p>President relect= Andy McLaughlin, andy@chugachmiut.org</p> <p>Vice President=Linda Davis, linda_davis@ykhc.org</p> <p>Wassilien Andrew= Secretary/treas, wassilien_andrew@ykhc.org</p>	

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10. Certification Board:	<p>Dr. Arnie Loera stepped up to chair but since resigned and now Bill Schreiner is newly elected chair, Dr. Mary Willard is newly elected vice chair, Dawyn Sawyer resigned as TC rep and Jean Rounds Riley is now moving into that vacancy, Sue Steward replaced Doug Finney as CHAP Director Rep, Sue also became Secretary. Bill Schreiner is now the RASU rep, and Crystal Stordahl is TCC Training center rep.</p> <p>There was a Indian Health Service Policy statement about a National CHAP Program, DHSS going national with it, Andy upon request from Ken Gliffort had sent a letter and press release quote regarding the history of AK CHAP Program, and that a national program in the lower 48 would require many program differences in comparison to Alaska.</p> <p>Cert Brd met well attended October 26th & 27th .and with skeleton crew on January 25th and 26th, Mary Willard will be ideal to help represent, as the Dental program is what likely caused this direction of CHAP to go national.</p> <p>CHAP Cert rate hovers above 90%, and fluctuates a few % each quarter. 400 CHAPs, 58 DHAs, and 26 BHAPs</p> <p>Ella Gonzalez is the backbone of the Certification Board's internal processes.</p> <p>Each Cert Board meeting processes certifications for CHAPs, DHATs, BHAPs, and updates the S&Ps with first or second readings. Growing importance of Certification enabling funding may cause numbers of certifications to increase in BHAs.</p> <p>A request is being sent to area director to change the overall training center position (seat 5 E 1d) to allow for Anchorage Training center to also have a representative seat on the board(all other TCs have a seat).</p> <p>New talk of "health aide" title being changed to include the term "medical" as an amendment in the DHSS state plan.</p> <p>Comments: the term health aide is international, would be a shame to lose that recognition.</p> <p>It is possible that new funding streams for CHAs will occur, (BHAs and DHAs have it) something like 2.1 million down to 1.6 million. Concern for how this may trickle to eventually affect CHAP attrition rate.</p>	
11. CHAA Subcommittees	<p>No committee developed yet, but CHAA still looking for more Ideas of how to prepare for and combat the meth, spice, herion that is on the rise in the villages.</p> <p>Internationally the history shows narcan availability and increased penalties actually results in social enabling, and increases the volume of users. Narcan going to OTC availability is likely going to provide the drug users with the idea that they are safer and increase in use may occur.</p> <p>Portugal has shown decrease in use after decriminalization and mandatory treatment laws were applied. Some villages having trouble getting people into detox centers making it harder for health aides to get them help.</p> <p>No input for direction of a subcommittee to be developed,</p>	

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	<p>however mentioned that comments to the state legislature for treatment needs on the rise may be productive. Recognition of 18 yr old brain vulnerability to addiction process. Ideally the state should mandate treatment, increase treatment centers and capacity, which are proven methods to decrease the spread of addiction rather than combat it with criminal persecution.</p>	
12. CHAP Directors	<p>Carole Knuth had previously been in contact with Andy for CHAP Directors regarding CHAA.</p> <ol style="list-style-type: none"> 1) Discussion that CHAPs must have 6th grade performance or greater as standards, TABE test is used, 8th grade standards would best math level. 2) Metric system in cham? 3) A list of the most common codes denied for billing/CPT codes 4) Ipads that are reaching software capacity may be eligible for exchange/discounted newer model ipads. 5) CHAP Dirs sends a quarterly report to Tribal Health Directors. 	
13. Back Burner topics	<ol style="list-style-type: none"> 1) 2 health aides per clinic suggested, less burn out, safer, less travel and training expense. 2) CHAPs should take extra CME hours in case some hours on their certification log sheet are not approved. 3) CHAPs should continue to maintain their own PSLN, Blue sheets, CME logs, and other certifications. Turnover in THOs for CI positions sometimes makes accessing those records hard to find. 4) Contact was made to AFN regarding rural migration of new drug use- promote rehab and enforcement efforts, no reply. 	
14. Behavioral Health	<p>ANTHC Behavioral Health has new employee Alecia Ambrosia, and The BHA program has a new associate , Cheri Packera, the BHA certification applications likely will channel through her and not Ella, considering the predicted increase in applicants in the future.</p> <p>Sandra Klevins is the Cert. Board Rep.</p> <p>funding was acquired for an adult version of the BHAM.</p> <p>BHA Forum was November 2016.</p> <p>About 50% of BHAs are certified, but likely soon to increase.</p> <p>Dr. Robert Onders is the ANTHC Medical Director.</p> <p>Development of an actual BHA training center in partnership with North Slope Facility.</p> <p>BHARC meets regularly and submits courses for approval to the Certification Board.</p>	
15. Dental Health	<ol style="list-style-type: none"> 1) Dr. Mary Willard is the Cert Brd rep. They worked towards an AAS degree for dental program graduates. 2) They are developing a Shining Star award for DHAs. 3) Advancement of accepted use of silver diamede 	

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	<p>fluoride, over fluoride varnish. It turns the tooth black, but stops decay and is fairly safe for the DHAs to use. SEARHC, APIA, and YKHC already using it.</p> <p>4) DHARC has quarterly meetings 5) A DHAT was hired as an instructor in Bethel. 6) American Academy of Dental Therapists, DHAT programs started in MN, and soon AZ, MI, and OH</p>	
16. EMS	<ul style="list-style-type: none"> • All EMT certifications were done on line. New procedure is skills checkoff and 2 hours pediatric required. • “Pediatric Medical Direction” program, involving both ANMC and Providence hospital in-patient pediatrics. (Phone #: ANMC: 907-297-8809, Prov: 907-212-3133—pens available with these #s.) Any provider, including EMTs and CHA/Ps, in Alaska can call these numbers and speak directly to a pediatric intensivist. This could include emergent advice or follow-up details about a child recently hospitalized or a high-risk child. • <ul style="list-style-type: none"> • SB 23 Opioid Overdose Drugs passed. “Village Health Aides” are specifically listed among the “health care providers” (Sec. 5.AS 09.65.340) • Federal funding did not come through, so no funding for facilitator or meetings. Regional Directors still encourage all to develop their vision of EMS for the future • Symposium: <ul style="list-style-type: none"> • SREMS Nov 8-11, 2017 Anchorage • IREMS March 21-24, 2018 Fairbanks • SEREMS April 18-21, 2018 Haines 	Todd McDowell requested a way to gather data from all the EMS calls that statewide CHAPs attend to. Andy suggested using state EMS run reports.
17. CHAP Forum	<p>CHAA continues to collect suggestions from CHAPs statewide for possible forum topics and guest speakers in the future.</p> <p>Suggested topics: Creation of a CHAM assessments chart /cheat sheet for CHAPs to use when documenting in Cerner. Teach how to navigate Cerner for making radiology requests. Next forum should include a Cerner troubleshooting session and how we can introduce a list of suggestions that can be used to make real time improvements that will streamline the EHR documentation process for all CHAPs statewide.</p> <p>Tobacco Cessation- most patients need help,</p>	ANTHC staff use this information for planning purposes for the next forum. CHAA would like to thank Rebecca, Tasha, Torie, and Leah for assisting the CHAPs in obtaining the training at forum that is most pertinent to them. Also a huge thanks to Torie for her many years of service. She has provided a wealth of knowledge guidance and mentorship to CHAPs both directly and indirectly statewide. A fond farewell to her and wishing her luck and prosperity in her retirement.

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	<p>CHAM section needs to be improved so that health aides can be more effective at the motivational interview part. How to discuss and identify , triggers, purchase pattern, social enabling/ sharing, relapse factors, availability reduction, etc.</p> <p>A program for how to teach tobacco prevention at schools.</p> <p>Seasonal Affective disorder, how it affects patients and care givers.</p> <p>Safety concerns of health aides, self defense.</p> <p>Health aides in the highest role of public service leadership when no VPSO is available.</p> <p>Catastrophic event preparation(earthquake, tsunami/flood.)</p> <p>School shooting response/ mass casualty incident or plane crash response.</p> <p>Pandemic response.</p> <p>Chronic pain management.</p> <p>Motivational Interviewing, how to inspire patients to make lifestyle changes in activity and nutrition.</p> <p>Artificial sweeteners</p> <p>Provide a talking circle debriefing opportunity.</p> <p>Genetically modified foods and health.</p> <p>Domestic violence and self-defense/personal safety.</p> <p>How to mentor new health aides.</p> <p>A suggestion from a former CHP now practicing PA. CME presentation about sleep disorders by a couple of Alaskan MDs practicing sleep medicine. She spoke with Dr. Clay Triple horn and he indicated he would be interested in presenting. He has done work with Chief Andrew Isaac; he currently is at Fairbanks Memorial and would like to do more work that helps people develop better sleep habits. New information coming out about sleep. Possible for a CHAP forum session.</p> <p>Lisa Alexia, PA-C, Torie says there may be cost issues. It is ideal to use sleep ed training from our local resources at ANTHC.</p> <p>Previous suggestions:</p> <p>Nexplanon training occurred for those who signed up and were approved by supervisors.</p> <p>Geriatric medicine</p> <p>Plant info, nutrition, cooking for DM patients.</p> <p>Pediatric BLS- for EMS recert.</p> <p>EMS protocols review. And recertification process changes.</p> <p>Street drugs and how to treat patients under influence.- meth/heroin/spice</p>	

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	<p>Cerner training, how to find proper “diagnosis”, we are only allowed to access, but it takes a lot of time to find proper diagnosis. Andy suggested, if cerner forces you to make a non cham diagnosis, then freetext in there what you echam assessment is, as we are not allowed to diagnose, but coders are seeking specific terminology for billing purposes that opens up health aides and THOs for liability.</p> <p>Possible keynote: Father Michael Oleksa, village oriented, energetic speaker, very gifted at enlightening people about cross cultural communication.</p>	
18. Training Center Updates	<p>ANTHC offering a lot of distance learning and has doubled capacity of ANTHC training center. Also satellite training centers in other regions.</p> <p>BBHC and YKHC,</p> <p>Norton Sound does annual CME event. Dawyn Sawyer is moving to England.</p> <p>TCC: certified and approved and doing a great job in their new impressive facility.</p> <p>Barrow region seems to always have high training needs. Session IV may become only one week in person at training center.</p> <ol style="list-style-type: none"> 1. Training Centers Norton Sound and Tanana Chiefs became certified after RAC review. Certificates signed and sent. 	New Director of Distance Learning. Shane Southwick (907) 729-3490
19. UAF	Linda Curda – advised CHAPs on what is needed to obtain their AAS degree, 2 courses available by distance.	907-350-0342 lrcurda@alaska.gov
20. Cancer Ed	Melany Cueva with Laura Revels continue their program and has developed on line modules. Digital Storytelling course is worth 3 UAF Credits. UAF course CHP F214 Cancer: Risks, Diagnosis and Treatment. Attachments sent on reminder.	For Cancer ed info: Melany Cueva 729-2441 mcueva@anthc.org , or lrevels@anthc.org , 729-2906
21. CISD Promotion	The CHAA is always open to learn and promote ways for all CHAPs statewide to obtain assistance for debriefing after stressful situations. The CHAA maintains and modifies a contact list of CHAPs for CHAPs and distributes it to all CHAA members via e-mail annually. Often some contact information no longer applies, and new names get added.	
22. Vacancies(sorry for misspellings)	<p><u>Aleknagik, Akwok, Alatna, Atkasuq, Anuktuvik Pass, Arctic village, Atka, Adak , Akutan,</u></p> <p><u>Chitina , Chugachmiut(Tatitlek)-</u> CHA II or higher, and mid-level., Clarks Point, Circle, Chalkyitsik</p> <p>Diomedea, Dot Lake</p> <p>Egegik, Ekwok</p> <p>False Pass</p>	the CHAA posts job vacancies statewide in our minutes to assist in getting needs met statewide.) Alexis (state website)- had 48 open CHA positions listed

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	<p><u>Gakona</u>- 7.5 hours a day and no call Healy Lake <u>Igiugig</u> <u>Kaltag, King Salmon, Kokhanok, King Cove</u> <u>Levelok, Larson Bay</u> <u>Manley Hot Springs</u> <u>Nelson Lagoon, Nikolai, Norton Sound</u>- CHAPs and mid-levels, Nunam Iqua, Nondalton, Nuiqsut <u>Point Lay, Point Hope, Platinum, Pilot Point</u> <u>Rampart, Ruby</u> Shishmaref, <u>St George</u>-, South Naknek, Stevens Village, Sand Point <u>Tatilek, Tetlin, Tanacross, Tyonek</u>- BHA vacancy, Tuluksak, Togiak <u>Yakutat</u>- mid level and CHAP</p>	
23. Strategic Planning	<p>1)Electronic Health Record:- many EHRs not interfacing with Vac trak, Cerner is supposed to be linked with VAc trak, but was said to only goes into Vac trak from cerner not the other direction, however there are many records not converting automatically as said to be happening. Must make orders ad hoc for proper entry so they upload to cerner.</p> <p>2)Vac trak does not include shots given out of state. Providence supposed to use Vac trak, as is statewide mandate. Cordova Public health nurse mentioned issues with the information they logged not showing up a month later.</p> <p>Statewide multiple requests to make Cerner adapted better to cham work, more than just submitting individual section modification requests to Tracy Jackman and Cerner workgroup, rather a larger scale revamping to make it custom fit the cham flow.</p> <p>Some sections of Cerner template documentation should auto-populate from others, as rewriting same is redundant rework.</p> <p>(729-2626= Cerner IT and Cerner help= 729-1894) CHAPs are called upon for working with local elders which is out of the training and scope of practice. Tribal Councils need to create a resource available to tend to this need if the CHR is not doing it.</p>	
24. Conferences and training	<p>Prevent, Treat, Educate Conference: Working Together to Reduce HIV, STDs, Viral Hepatitis and TB in Alaska</p> <p>May 8-10, 2017 at the BP Energy Center in Anchorage</p>	
25. Area Reports	<p>Area reports were foregone at the meeting, due to the abundance of communities represented and to save time for guest speaker presentations.</p>	

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Next CHAA Meeting is scheduled in person during the Forum at ANTHC April 24-28

Adjourned: __ 2 pm _____